

Data Privacy Notice

Introduction

'Personal data' relates to a living individual who can be identified from that data.

New Life Church Dunstable (NLC) uses personal data and is the 'data controller' which means it decides how your personal data is processed and for what purposes.

NLC complies with its obligations under the General Data Protection Regulation 2018 (GDPR) and will keep your personal data up to date, not collect or retain excessive data, and will protect your personal data from loss, misuse, unauthorised access and disclosure by ensuring that appropriate technical measures are in place.

Why and how we use your personal data

NLC uses your personal data for the purposes of:-

- church administration (membership records and contact details, accounts)
- pastoral care (circulating prayer requests, mobilising support)
- safeguarding of children and vulnerable adults (escalating to appropriate bodies when legally required so to do)
- requesting and reviewing DBS records
- informing you of news, events and activities or services (at NLC and other relevant and related churches or organisations)
- processing gift aid applications
- contacting you for your opinions about current or proposed activities and events
- managing contracts with you

If we wish to use your data for other purposes in future, we will explain this new use before starting to process it and seek your prior consent where necessary.

NLC is allowed to process your personal data for these purposes only when:-

- we have your explicit consent (needed for general communication), or
- we have a legitimate interest (e.g. for administration of rotas), or
- we have to comply with a legal obligation (e.g. gift aid, safeguarding), or
- it is necessary for the management or performance of a contract with you

Your personal data will be treated as strictly confidential. It is stored securely in ChurchSuite which is itself fully compliant with its obligations under GDPR.

Personal data for members who no longer attend after 12 months is first archived for 12 months in case of any legal claims, complaints or safeguarding issues; after that time it is then considered obsolete and erased. Data for visitors obtained for reasons such as child safeguarding or short-term contact is considered obsolete eight weeks after their last visit or contact and is erased.

Your consent and your control

We will seek your consent for processing your personal data for the purposes stated above and for you to allow us to contact you by email, SMS, post or phone.

You can change your consent at any time and you can control what personal data is visible to other church members online or as printed copy.

If you withhold your consent, limit how we can contact you, or restrict what information is visible to others, it will be more difficult, and sometimes not possible, to give you adequate pastoral support, allow other church members to contact you, and keep you informed with up-to-date news and information.

Wherever possible we will seek your consent using online forms through ChurchSuite which will provide the evidence we require under GDPR and give you a confirmation of your data and consent. Paper forms will be used for those without online access.

Your rights about your personal data

You have the following rights with respect to your personal data:-

- request a copy of the personal data which NLC holds about you
- request that NLC corrects any personal data that is inaccurate or out of date
- request that your personal data is erased when there is no longer a need to retain it ('right to be forgotten'); we may have legal obligations that mean we have to retain your data for a time
- withdraw your consent to the processing of your data at any time
- lodge a complaint with the Information Commissioners Office (ICO)

If your personal data is accidentally or unlawfully lost, altered, disclosed or accessed (that is, there has been a data breach), we will inform you and the ICO within 72 hours of finding out about this.

Who to contact

In the event of any queries or concerns, please contact in the first instance the Trustees at New Life Church, 80a Houghton Road, Dunstable, LU5 5AD.

Charity No. 299289

January 2020